

Hospitality

Industry Curriculum Framework

(Refer also to Introductory Notes: HSC VET Industry Curriculum Framework Courses)

Why study Hospitality?

Hospitality focuses on providing customer service. Skills learned can be transferred across a range of industries. Workplaces for which Hospitality competencies are required include cafes, catering organisations and resorts.

Working in the hospitality industry involves:

- supporting and working with colleagues to meet goals and provide a high level of customer service
- developing menus, managing resources, preparing, cooking and serving a range of dishes
- providing food and beverage service in a range of settings
- providing house keeping and front office services in hotels, motels, resorts and other hospitality establishments
- planning and organising events and managing services



Samples of occupations students can aim for in the hospitality industry:

- ✓ bar assistant
- ✓ chef
- ✓ events coordinator
- ✓ food & beverage manager
- ✓ reservations clerk
- ✓ front office receptionist
- ✓ guest service coordinator



Course description

This course is based on units of competency, which have been developed by the hospitality industry to describe the competencies, skills and knowledge required by workers in the industry.

The course incorporates core units of competency plus units from various functional areas such as: kitchen attending, commercial cookery, commercial catering, food and beverage, front office, housekeeping and sales/office operations.

School-based traineeships and apprenticeships are available in this industry area, for more information: <http://www.sbatinnsw.info/>

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Depending on competencies chosen, full or part qualifications from the Tourism, Hospitality and Events Training Package (SIT07) will be available in hospitality; commercial cookery; and catering. Your teacher or VET Coordinator will advise the competencies and qualifications that may be available.

The qualifications likely to be available through the Hospitality Industry Curriculum Framework are *:

- Certificate I in Hospitality SIT10207
- Certificate I in Hospitality (Kitchen Operations) SIT10307
- Certificate II in Hospitality SIT20207
- Certificate II in Hospitality (Kitchen Operations) SIT20307

* Transcripts of Academic Record in these Certificates may also be available.

The following additional qualifications may also be available for delivery by TAFE NSW or another training provider:

- Transcript of Academic Record in Certificate III in Hospitality SIT30707
- Transcript of Academic Record in Certificate III in Hospitality (Commercial Cookery) SIT30807
- Transcript of Academic Record in Certificate III in Hospitality (Catering Operations) SIT31007

Information on possible outcomes will be available in the new Hospitality Curriculum Framework syllabus, when it has been finalised. This will be found by visiting the VET Curriculum Frameworks page of the Board of Studies NSW website: http://www.boardofstudies.nsw.edu.au/voc_ed/industry-curriculum-frameworks.html

Recognition of Prior Learning

If you have already completed all or part of a similar vocational course elsewhere, such as at TAFE, your previous studies and results will be recognised. You will not have to repeat that training and assessment. Additionally if through previous work or life experiences you have already developed high level skills in this course area, these may also be able to be recognised. Your teacher or VET Coordinator can provide more details of the recognition process.